



Your child's online world

Where to report?

Hateful or sexually inappropriate content

- You can report directly to the content provider, such as a social media or online video provider, asking them to remove hate-filled or overly sexualised content.
- Most social media platforms have simple processes in place for reporting inappropriate content. Try searching for 'Report', or look through their terms and conditions, or Help section.
- ParentPort is run by the UK's media regulators and allows you to make complaints about online content, wherever you find it. Visit www.parentport.org.uk
- True Vision is a police-funded site that provides information about hate crime. You can report all forms of hate crime, including online content, at www.report-it.org.uk/home. This includes racial, homophobic, transphobic, religious or disability hate crime.

Mobile phone content

Report any unsuitable online content – film, still images or even plain text – that your child sees using their mobile phone to your mobile operator. If the mobile operator requires further advice, the query will be passed to the British Board of Film Classification.

Inappropriate contact with an adult online

If you know or suspect your child has been communicating with an adult online and you are concerned that they are in danger, report it to NCA-CEOP, part of the National Crime Agency: www.ceop.police.uk

Radicalisation and Extremism

If you are worried your child is in immediate danger you should contact the police either through your local police station or by calling 999. You can also report to the confidential anti-terrorist helpline on **0800 789 321**.